Congratulations on the purchase of your new King Koil mattress set. It’s our job at King Koil to provide the durable, high-quality product you expect. This mattress set is backed by King Koil’s outstanding warranty to assure you the long-lasting comfort and support you deserve.

In order to activate your warranty and make processing any future warranty claims easier, please register your King Koil Mattress at www.kingkoil.com.

WHAT HAPPENS TO YOUR MATTRESS OVER TIME?

Just as you do, your mattress changes as it ages. That’s why it is important to purchase a new mattress every 8 to 10 years. Changes that affect your mattress performance and your quality of sleep include:

- **Stains and Body Oils** - Over time, these rise to the surface and can cause skin irritations. A mattress cover or protector will help minimize the risk, but if not properly washed can still cause skin problems.
- **Mattress Wear** - Sags or body impressions in your mattress can leave you sore and tired in the morning.
- **Dust Mites and Bacteria** - After several years, a mattress can contain millions of dust mites. Body heat and dead skin cells create a living environment that is ideal for these organisms — and terrible for allergy sufferers and insomniacs!

You spend over a third of your life in bed. The quality of your sleep directly affects the quality of your life. You should not prolong the use of a mattress beyond 8 to 10 years.

WHAT SHOULD YOU DO IF A WARRANTY ISSUES ARISES?

If you observe a defect during the warranty period, King Koil will repair or replace (at our option) the defective mattress and/or foundation within a reasonable period of time. In order for this limited mattress warranty to be valid, and to obtain performance under this Limited Warranty, you must:

1) be the original purchaser;
2) provide a copy of the original receipt, or other proof of date, place of purchase and purchase price (This is required to submit a warranty claim); and
3) provide the law label from the defective product (This is required to submit a warranty claim).

In the event you have to make a warranty claim start by contacting the retailer from whom you purchased your King Koil sleep set. If your retailer is unavailable visit www.kingkoil.com to fill out our express warranty claim submission form or call (800) 525-8331.

If identical materials are not available at the time of product service, King Koil reserves the right to substitute material equal or higher value, or, at our option, provide a refund. You will be responsible for transportation costs of the product to and from the store or factory, as applicable.

WHAT IS COVERED?

This warranty ONLY covers the following items during normal wear and proper use:

**Mattress**

- Coils or wires that are loose or broken
- Coils or wires that protrude or rip through the fabric
- Body indentations (see Limited Warranty Schedule)
- Sagging, BUT ONLY IF mattress has been continuously supported by a matching foundation, or equivalent, and appropriate bed frame (for full, full XL, king, and queen sets, an appropriate bed frame includes at least five legs and a rigid center support that extends from the frame to the ground)

**Foundation**

- Splits in the wood frame, except those caused by abuse or that occur during improper use
- Squeaks, rattles or other noise
- Bent, loose or defective beam and/or center support rail
- Loose or broken module wire
- Compression of modules
- Un-stapling of modules
- Sagging, BUT ONLY IF foundation has been continuously supported by an appropriate bed frame (for full, full XL, king, and queen sets, an appropriate bed frame includes at least five legs and a rigid center support that extends from the frame to the ground)

WHAT IS NOT COVERED?

Items and damages not specifically listed above under ‘WHAT IS COVERED?’ are not covered under this Warranty, including (but not limited to) the following:

- Stains, rips or other damage to mattress fabric that occurs after delivery (except where such damage occurs as a result of a covered protrusion of wires or coils through the fabric)
- Bent border wire(s) running along the perimeter of the mattress and foundation, if it is determined that such bends occurred after delivery
- Any structural damage from using an improper bed frame or supporting structure, regardless of the size of the product
- Any damage to or failure of used mattresses, mattresses sold “as is,” or floor-model mattresses
- Dissatisfaction or damage resulting from bed height or weight
- Changes in (or failure of a mattress to satisfy) personal comfort preferences
- Body indentations (see Limited Warranty Schedule)
- Replacement of any non-defective pieces in the sleep set
- Mattress damage resulting from use without an appropriate foundation (the mattress is designed to be used in conjunction with a foundation as part of a total sleep set)
- Damage to a mattress or foundation resulting from abuse
- Costs for transporting, inspecting or removing a damaged product
- Failure of sheets to fit a properly sized mattress
- Torn handles, stitches pulled out of the handle where sewn to the mattress, or tears in the mattress fabric where the handles are attached, if it is determined that handles were used for moving or carrying the mattress after delivery
- Products found to be in an unsanitary condition, or product failure found to be due to causes other than defective workmanship or materials

**Mattress**

- Body indentations (see Limited Warranty Schedule)
- Coils or wires that protrude or rip through the fabric
- Sagging, BUT ONLY IF mattress has been continuously supported by a matching foundation, or equivalent, and appropriate bed frame (for full, full XL, king, and queen sets, an appropriate bed frame includes at least five legs and a rigid center support that extends from the frame to the ground)

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EASY STEPS FOR ROTATING YOUR MATTRESS

We recommend that you rotate your mattress occasionally, which will help to increase its longevity. However, the option to rotate your turn-free mattress is not required for your warranty to remain valid. Regular rotation of a one-sided mattress will help minimize body impressions.

MATTRESS TURNING SCHEDULE

During the first three months, turn your new mattress every two weeks. After three months, turn your mattress every month.

LAW TAG SAMPLE

Attached to every King Koil mattress set is a law tag that includes a warranty code. To determine the terms of your warranty, match the warranty code with the appropriate line in the Limited Warranty Schedule to the right.

Floor samples are not covered by the warranty.

NOTE: The warranty code is located here on your law tag.
DOS & DON'TS FOR THE PROPER CARE OF YOUR KING KOIL MATTRESS SET

DO: Use the matching foundation designed specifically for your mattress for proper mattress support.

DO: Keep your mattress clean and use a mattress pad. Stains, soiling, fluid penetration or other signs of abuse may void the warranty and make your mattress ineligible for repair or replacement.

DO: Use a proper bed frame and center support beam on queen and king size sets.

DO: Carry your mattress upright, on its side. It is easier to handle in this position and less likely to become damaged. If you need to store your mattress for an extended period, please store it flat.

DON'T: Bend your mattress under any circumstances. This could result in permanent damage.

DON'T: Allow anyone to stand or jump on your mattress.

DON'T: Use handles when turning your mattress. Handles are intended only to position the mattress.

YOUR NEW MATTRESS IS NOT FIREPROOF

IN CASE OF FIRE, EXIT AND CALL 911. Your new mattress meets fire safety standards issued by the U.S. Consumer Product Safety Commission when used by itself or with a foundation specified for the mattress. Compared to older mattresses, your new mattress will, if ignited, burn more slowly and less intensely, giving you more time to escape.

In order to reduce the risk of fire:

DON'T smoke in bed. This is a common cause of fatal fires.

DO keep matches and lighters away from children.

DON'T use candles on or around your bed.

DO keep space heaters away from your bed or other flammable items. Follow all manufacturer’s instructions and warnings.

DON'T run electrical cords under your bed or trap them against a wall. Avoid placing lamps where they can fall on the bed.

All King Koil-branded mattresses are guaranteed against manufacturing defects in workmanship and/or materials – please make sure you have reviewed the warranty details specific to the brand you purchased.

IN ORDER TO ACTIVATE YOUR WARRANTY AND MAKE PROCESSING ANY FUTURE CLAIMS EASIER, PLEASE REGISTER YOUR KING KOIL MATTRESS AT www.kingkoil.com

The information you provide helps us process your warranty and update you with any information that relates to your recent mattress purchase.

Please keep your original receipt and law tags – these will be required, should you ever need to submit a warranty claim.

LIMITED WARRANTY SCHEDULE

<table>
<thead>
<tr>
<th>Warranty Code on Law Label Tag</th>
<th>Total Limited Warranty Period</th>
<th>Period for No Charge* Repair or Replacement</th>
<th>Calculations of Charges to Replace Beyond No Charge* Period</th>
<th>Sagging or Body Impression</th>
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<tbody>
<tr>
<td>A</td>
<td>3</td>
<td>1</td>
<td>1/3 of the manufacturer’s current suggested retail price** times the number of the years of use</td>
<td>1.5” or greater</td>
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<td>B</td>
<td>5</td>
<td>1</td>
<td>1/5 of the manufacturer’s current suggested retail price** times the number of the years of use</td>
<td>1.5” or greater</td>
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<tr>
<td>C</td>
<td>10</td>
<td>1</td>
<td>1/10 of the manufacturer’s current suggested retail price** times the number of the years of use</td>
<td>1.5” or greater</td>
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<tr>
<td>D</td>
<td>10</td>
<td>5</td>
<td>1/10 of the manufacturer’s current suggested retail price** times the number of the years of use</td>
<td>1.5” or greater</td>
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<td>E</td>
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<td>1/15 of the manufacturer’s current suggested retail price** times the number of the years of use</td>
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<tr>
<td>F</td>
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<td>5</td>
<td>1/15 of the manufacturer’s current suggested retail price** times the number of the years of use</td>
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<td>Non-prorated</td>
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<td>1</td>
<td>Non-prorated</td>
<td>1.5” or greater</td>
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<td>LT</td>
<td>Lifetime warranty on dual innerspring unit only (Does not apply to other components)</td>
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<td>NA</td>
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<td>20-year warranty on innerspring only (Does not apply to other components)</td>
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<td>15</td>
<td>Prorated years 16–25</td>
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<td>10</td>
<td>Prorated years 11–20</td>
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<td>10</td>
<td>Non-prorated</td>
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* Excluding transportation costs.

** If the King Koil product is no longer being manufactured, the current suggested retail price will be determined from a comparable model. King Koil has sole discretion to determine what current suggested retail price will be used.
Proudly designing and hand crafting mattresses in the USA since 1898.